



House rules

Pension Kärnten

Dear guest, welcome to our guesthouse. We would like to welcome you as a guest. We do everything to make you and your family / group feel at home. In addition, we expect you to treat the other guests, our belongings and our guesthouse with respect. Below are some house rules to make your stay and that of the other guests as pleasant as possible:

Check in:

Check-in is possible from 16.00 to 21.00 hours.
Different times only in consultation.

Check out:

On the day of departure we ask you to leave the room no later than 10.00 am. We also ask you to pay the evening before departure.

Cleaning:

In the event of a stay of more than one day, the rooms will be cleaned after 10.00 a.m. Unfortunately, if you are still in your room, it cannot be cleaned.

Breakfast:

Breakfast is available from 08.00 to 09.30 in the breakfast room on the ground floor. If you have not reported to the breakfast room by 9.15 am, we assume that you will not be using breakfast.

Noise pollution:

In the interest of yourself, the other guests and our neighbours we ask you to observe silence from 22.00 to 07.00 hours. The garden will also be closed during these hours.

Pets:

Pets are not allowed for hygiene reasons. We charge a cleaning fee of €150.00 if we find out that you have brought a pet to your room regardless of the type or size of the pet.

Smoke policy:

It is absolutely forbidden to smoke/vape or use drugs throughout the guesthouse including the balconies. We charge a cleaning fee of €250.00 if we find out that you have smoked/vaped in the guesthouse. Smoking/vaping is only possible outside. On the terrace or in the garden or under the roof at the back door.

Cooking, baking, frying, grilling:

No cooking, baking, frying or grilling is allowed throughout the Pension including the balconies.

Children:

Children are welcome in our guesthouse. However, we urge parents to ensure that the children:

- Do not run on the stairs or in the guesthouse
- Do not shout or otherwise cause noise nuisance
- Respecting and treating our property with care

No visitors allowed:

It is not allowed to welcome visitors. The Pension is only accessible to persons registered as guests upon check-in.

Playground:

Use of the garden and / or the playground is entirely at your own risk. There is no supervision. Parents are responsible for their children.

E-bike batteries:

Due to fire risk, it is not allowed to bring E-bike batteries into the room and charge them. You can ONLY charge them in the garage.

Room furnishing:

Please respect the decoration of the rooms. We expect you, as a guest, to be careful with the inventory.

Keys:

In case of loss or non-return of the room key, we are obliged to charge an amount of €65.00 for the creation of a new key.

Destroys:

The damage caused and/or the theft of the inventory of the guesthouse shall be charged to the person causing the damage and to the person jointly and severally liable.

Compliance with house rules:

In the event of non-compliance with the house rules and failure to comply with the request to respect the house rules, we reserve the right to remove you from the guesthouse, with the payment obligation remaining.

Limited liability:

We accept no responsibility for any loss, accident, personal injury, medical expenses or damage to goods caused by personal negligence or circumstances beyond our control.

Theft:

In the event of theft and/or deliberate destruction, we will always report this to the police.